[Organisation name]

# [Title of case study - provide a brief, descriptive title for the project]

[Image – optional]

## Topic Area

## **Please** **identify (more than one option may be selected)**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Adaptation |  | Communications and engagement |  | Estates and facilities (energy, waste, water) |  | Food, catering  and nutrition |  |
| Funding and  financial mechanisms |  | Medicines |  | Research, innovation and offsetting |  | Strategic ambition |  |
| Supply chain and procurement |  | Sustainable  models of care |  | Travel and transport |  | Workforce, networks and system leadership |  |
| Green/blue space and biodiversity |  | Digital transformation |  | Sustainability education |  |  |  |
| Other (please specify): | | | | | | | |

\*Topics aligned with the 12 Greener NHS workstreams (NHS England) are shaded.

## 

## Key message / aim

## What was the problem?

## What was the solution?

## What were the challenges?

## What were the results/Impact?

Patient outcomes:

Population outcomes:

Environmental impact:

Social impact:

Financial impacts:

## What were the learning points?

## Next steps

## What the team and/or patients and carers had to say

## Resources and references

## Want to know more?

Contact 1:

* Name:
* Role:
* Email:
* Location & NHS Region if within the UK:[*Country and region (if relevant) of lead organisation*]
* Partner organisations involved: [*Name of partner organisation(s); links to relevant info/resources]*
* Has this project or story been made public in any form before?Yes/ No [*If yes, please direct to the place where it is published*]

If available, please provide details of an additional contact to best enable others interested in your project to reach you in future.

Contact 2:

* Name:
* Role:
* Email:
* Location & NHS Region if within the UK:[*if different from Contact 1*]

|  |  |  |  |
| --- | --- | --- | --- |
| **Critical success factors**  Please select one or two of the below factors that you believe were most essential to ensure the success of your project changes. | | | |
| **People** | **Process** | **Resources** | **Context** |
| Patient involvement and/or appropriate information for patients - to raise awareness and understanding of intervention  Staff engagement  MDT / Cross-department  communication  Skills and capability of staff  Team/service agreement that there is a problem and changes are suitable to trial (Knowledge and understanding of the issue)  Support from senior organisational or system leaders | clear guidance / evidence / policy to support the intervention.  Incentivisation of the strategy – e.g., QOF in general practice  systematic and coordinated approach  clear, measurable targets  long-term strategy for sustaining and embedding change developed in planning phase  integrating the intervention into the natural workflow, team functions, technology systems, and incentive structures of the team/service/organisation | Dedicated time  QI training / information resources and organisation process / support  Infrastructure capable of providing teams with information, data and equipment needed  Research / evidence of change successfully implemented elsewhere  Financial investment | aims aligned with wider service, organisational or system goals.  Links to patient benefits / clinical outcomes  Links to staff benefits  ‘Permission’ given through the organisational context, capacity and positive change culture. |