[Organisation name]

# [Title of case study - provide a brief, descriptive title for the project]

[Image – optional]

## Topic Area

## **Please** **identify (more than one option may be selected)**

|  |  |  |  |
| --- | --- | --- | --- |
| Adaptation |[ ]  Communications and engagement  |[ ]  Estates and facilities (energy, waste, water) |[ ]  Food, catering and nutrition  |[ ]
| Funding and financial mechanisms  |[ ]  Medicines |[ ]  Research, innovation and offsetting |[ ]  Strategic ambition  |[ ]
| Supply chain and procurement |[ ]  Sustainable models of care |[ ]  Travel and transport |[ ]  Workforce, networks and system leadership |[ ]
| Green/blue space and biodiversity |[ ]  Digital transformation | [ ]  | Sustainability education | [ ]  |  |  |
| Other (please specify):  |

\*Topics aligned with the 12 Greener NHS workstreams (NHS England) are shaded.

##

## Key message / aim

## What was the problem?

## What was the solution?

## What were the challenges?

## What were the results/Impact?

Patient outcomes:

Population outcomes:

Environmental impact:

Social impact:

Financial impacts:

## What were the learning points?

## Next steps

## What the team and/or patients and carers had to say

## Resources and references

## Want to know more?

Contact 1:

* Name:
* Role:
* Email:
* Location & NHS Region if within the UK:[*Country and region (if relevant) of lead organisation*]
* Partner organisations involved: [*Name of partner organisation(s); links to relevant info/resources]*
* Has this project or story been made public in any form before?Yes/ No [*If yes, please direct to the place where it is published*]

If available, please provide details of an additional contact to best enable others interested in your project to reach you in future.

Contact 2:

* Name:
* Role:
* Email:
* Location & NHS Region if within the UK:[*if different from Contact 1*]

|  |
| --- |
| **Critical success factors** Please select one or two of the below factors that you believe were most essential to ensure the success of your project changes.  |
| **People** | **Process** | **Resources** | **Context** |
| [ ]  Patient involvement and/or appropriate information for patients - to raise awareness and understanding of intervention[ ]  Staff engagement [ ]  MDT / Cross-department  communication [ ]  Skills and capability of staff[ ]  Team/service agreement that there is a problem and changes are suitable to trial (Knowledge and understanding of the issue)[ ]  Support from senior organisational or system leaders | [ ]  clear guidance / evidence / policy to support the intervention. [ ]  Incentivisation of the strategy – e.g., QOF in general practice[ ]  systematic and coordinated approach[ ]  clear, measurable targets [ ]  long-term strategy for sustaining and embedding change developed in planning phase[ ]  integrating the intervention into the natural workflow, team functions, technology systems, and incentive structures of the team/service/organisation | [ ]  Dedicated time[ ]  QI training / information resources and organisation process / support[ ]  Infrastructure capable of providing teams with information, data and equipment needed[ ]  Research / evidence of change successfully implemented elsewhere[ ]  Financial investment | [ ]  aims aligned with wider service, organisational or system goals.[ ]  Links to patient benefits / clinical outcomes[ ]  Links to staff benefits[ ]  ‘Permission’ given through the organisational context, capacity and positive change culture. |