**Scanning for waste**

You may find that opportunities to reduce waste in the system jump out at you from your process map. Alternatively you may find it helpful to use the table below to scan systematically for different types of waste. You may then design your project to focus on a particular type of waste. You do not need to fill in every box in the table but they are helpful prompts to consider when studying your service. If you can, be as specific as possible about where you identify a wasteful process.

| Wasteful Clinical Process**[[1]](#footnote-0)** | Potential relevance to your service |
| --- | --- |
| Patient record not available /consulted, leading to duplications/omissions |  |
| Insufficient time invested to enable patients to participate effectively in decisions about their care |  |
| Clinical tasks not designed around patient need |  |
| Inefficient use of staff time |  |
| Inefficient use of patient/carer time |  |
| Information not available for decision-making |  |
| Unnecessary delays to referral |  |
| Unnecessary delays to treatment |  |
| Unnecessary delays to discharge |  |
| Patient and carer travel |  |
| Duplications in information or tests |  |

1. Source: “Promoting Value, Protecting Resources” AOMRC (2014) [↑](#footnote-ref-0)