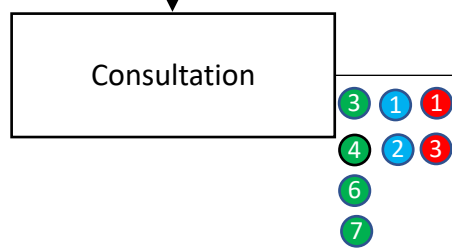
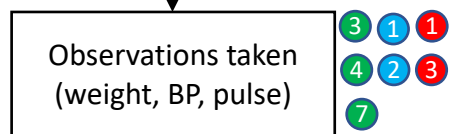
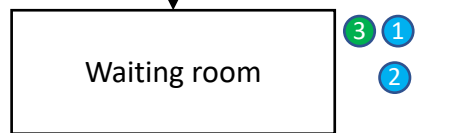
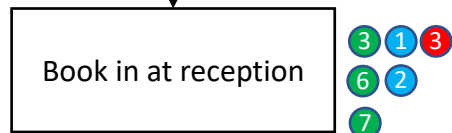
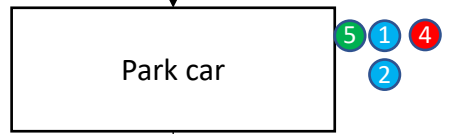
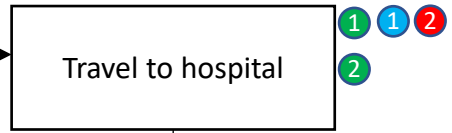


Patient and carer leave home to attend outpatient appointment.



Key

Ecological cost

- 1 Patient & carer travel } GHG, air pollution
- 2 Staff travel }
- 3 Energy use (electricity, heating)
- 4 Medical supplies
- 5 Land use, biodiversity
- 6 Non-medical supplies
- 7 Waste disposal

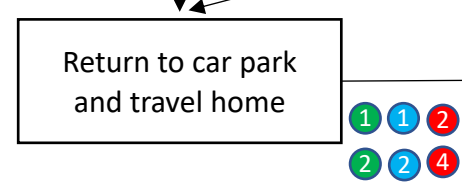
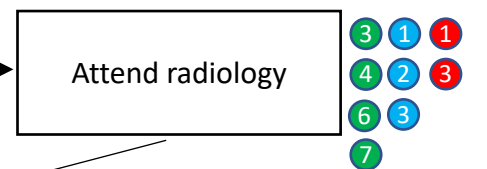
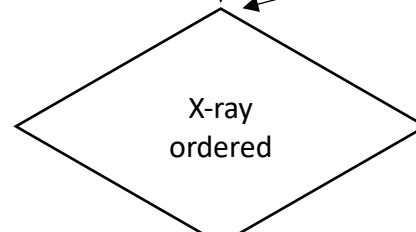
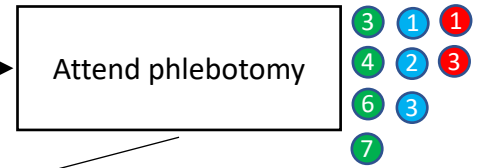
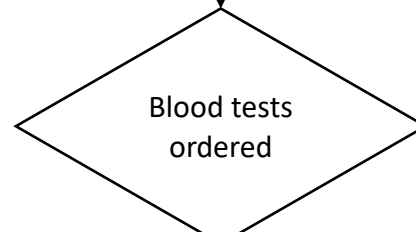
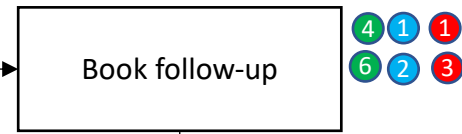
Social cost

- 1 Patient & carer time
- 2 Staff time
- 3 Risk of patient harm

Financial cost

- 1 Equipment purchase and disposal
- 2 Travel costs (petrol/diesel)
- 3 Staff wages
- 4 Car park fees

Outpatient appointment process map



Patient and Carer arrive home.

